



Accolades

Area Residential Care's Quarterly Newsletter

Spring 2015

Hannah's Success

By: Mike McDonough, Business Coordinator and Amy Schauer, PR & Marketing Director



Joy Davis and Hannah Johnson from Operation New View

Seeing the joy on someone's face and hearing the excitement in their voice when they find that right fit job for them makes the work we do at Area Residential Care so fulfilling. An unknown author wrote, "Work for a cause, not for applause." And, that is what we, at Area Residential Care, do. Our vision is that every individual have the opportunity to live, work, and participate in a supportive and accessible community. It does take a community effort to realize this vision and we are so grateful for the community partners we have.

Hannah Johnson was the most recent consumer (person served by Area Residential Care) to be matched with a right fit job and she couldn't be more excited. Hannah recently was hired to clean the offices of Operation New View Community Action Agency. Her direct supervisor Joy said "On Wednesdays, Hannah is here during open hours and is very careful about being quiet around clients and anybody that has their door closed. We are so very glad to have her here as one of our employees! Everyone here on Central Avenue is very happy to have her among us. We all feel good about her working with/for us and I believe she enjoys working here also. She's just a very generous, loving, and giving person."

Everyone at Area Residential Care can attest to just how generous Hannah is. Area Residential Care partnered with ResourcesUnite for the Just Add Water project and Hannah was one of the first people to step up to help. The Just Add

Water project helped raise funds and collect bottled water to send to Flint, MI where they are experiencing an unsafe drinking water crisis. Hannah baked cookies for the bake sale, bought bake sale items, and helped run the popcorn sale. When our PR & Marketing Director saw her in the hall afterwards she wanted to know what the next project was to help others- she is always eager to help. Her generous spirit and positive energy are felt by everyone around her.

Hannah is a great advocate for others who have intellectual disabilities. She spoke on KDTH Voices of the Tri-States in March to tell her story and raise awareness during Development Disabilities month. She's always willing to help the mission of Area Residential Care. It is important to us to empower consumers to be self advocates. (continued on page 2)

In this issue of Accolades...



Hannah's Success (continued from the cover)

You may be wondering, how did Hannah get matched with the job and how can others in the community help? Area Residential Care provides vocational services that include job coaching, employment planning, enclaves/crew opportunities, and more. This match began when Area Residential Care's Education Specialist, Rachel Nadermann, shared that her father, Don, told her his employer, Operation New View, was looking for someone to clean their offices. Don told Rachel if Area Residential Care knew of a qualified candidate they should contact Joy Davis, HR Director for Operation New View. An appointment was set up with Joy and David Barnes, Executive Director, to discuss their need for janito-

rial services. David was supportive of partnering with Area Residential Care and after presenting her resume and interviewing, Hannah was offered the job. Hannah immediately accepted the position with great excitement.

The staff at Operation New View



made the transition easy for Hannah and she is now working 3 days a week for a couple hours each day. Area Residential Care provides a job coach, who is there to support Hannah, answering questions and providing direction as needed. The

job coach comes at no cost to the employer (Operation New View). Hannah has made everyone at Area Residential Care very proud and we are so happy to be able to empower those with intellectual disabilities to achieve their highest quality of life. ✕

Would you like to help empower people with intellectual disabilities find vocational opportunities?

If you know of any employment opportunities or would like to find out more about services please contact Mike McDonough at 563-557-4751. We can work with employers to provide job coaches, ensure the work area is accessible, and support you through the process. You could be the person that puts joy on someone's face and excitement in their voice as they tell us about their new job! Thank you for being part of our mission to empower people with intellectual disabilities to achieve their highest quality of life.

www.arearesidentialcare.org



Save the date for Thursday, October 6, 2016
5-8 pm

Grand River Center

If you'd like to enter to design this year's
Dubuque Area Baconfest T-shirts visit
www.facebook.com/DubuqueAreaBaconfest/
for contest details.

For regular updates
"Like" Area Residential
Care on Facebook





Annual Appeal Helps Area Residential Care Provide Needed Transportation

Area Residential Care is the proud new owner of a 2010 Dodge Grand Caravan purchased at Runde Auto Group primarily with the funds from the 2015 annual appeal. The 2015 annual appeal letters went out in December 2015 and 80 generous individuals, couples, and businesses donated more than \$10,072. Many individuals donated in honor or in memory of a loved one. We truly appreciate each and every gift.

Area Residential Care would like to say thank you for the gracious donations. Your support of our mission means so much to the staff, Board of Directors, and our consumers.

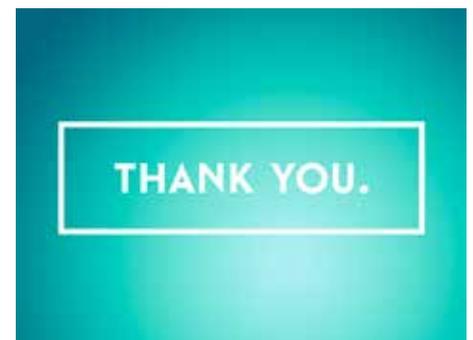
The mission of Area Residential Care is to empower people with intellectual disabilities to achieve their highest quality of life. It is cru-

cial to this mission that the agency have transportation available for individuals to get to vocational opportunities, day outings, medical appointments, and all of the other events that add to quality of life for the individuals served. This van will primarily serve those at the Hacienda home operated by Area Residential Care.

Transportation continues to be one of the largest needs of Area Residential Care and funding is continually needed for vehicle maintenance, repairs, and updates.

The vision of Area Residential Care is that every individual live, work, and participate in a supportive and accessible community; often times transportation is a barrier to accessibility and the staff at Area Residential Care work to overcome barriers for those served. To learn

more about the residential, vocational, and day habilitation services offered by Area Residential Care or to make a donation please visit www.areasresidentialcare.org. ✖



Nearly 100 Volunteers Are Needed for the Corporate and Community Games



The Corporate and Community Games are silly games for a serious mission! For 15 years they have been raising money and increasing awareness for the Area Residential Care mission. During this event, held **Friday, June 24, 2016 at the Port of Dubuque 5:30-10 pm**, corporate and community teams of 8-10 members will compete in games that will test their skills and ability to work as a team. It's a great way for groups to team-build and have fun at the same time.

Food will be for sale by Wild Fryers, Silker's, and Happy Joe's and beverages will be for sale by Rotary Club of Dubuque. Oak Park Place will be the first official water sponsor for the event. Music will be provided by BMW Music with the audio assistance of On-Site Audio of the Tri-States.



One of the most important aspects to the success of this event is the volunteers! Area Residential Care needs nearly 100 volunteers to make this event a success. From committee members who help plan it to the volunteers who clean up; volunteers are needed start to finish.

Here are some things volunteers are needed for:

Volunteer Registration Volunteers (2-4 volunteers needed)

Time: 4 pm-6 pm

Check in volunteers and make sure their application and waiver are on file. Help volunteers find their assignment.

Team Registration Volunteers (4-6 volunteers needed)

Time: 4 pm-6 pm

Check in teams and give them their needed materials. Help answer team questions.

Team Captain Registration Volunteers (2-4 volunteers needed)

Time: 4 pm-6 pm

Similar to the team registration volunteers will give team captains their instructions, schedule of events, etc and answer their questions.

Raffle Ticket Sale Volunteers (2-4 volunteers needed)

Time: 4:30-7:30 pm

Score-Keeping Volunteers (2-3 volunteers needed)

Time: 4-10 pm

Score card runner volunteers(2-4 volunteers needed)

Time 4-10 pm

Game volunteers (6-8 volunteers needed per game)

Time: 4-10 pm

Help explain and ref that actual games. Training provided.



Please contact Public Relations and Marketing Director at 563-557-4743 or e-mail info@arearesidentialcare.org to volunteer. Free t-shirt for all volunteers!

Area Residential Care Staff #JustAddWater



You can help our wishes come true! Area Residential Care is in need of the following items. At this time **we can only accept new items** unless otherwise noted. Thank you. You can help by donating the item or donating toward the purchase of these items via our website www.arearesidentialcare.org.

Contact Public Relations & Marketing if you have questions at 563-557-4743. Thank you for your support!

- Board Games
- under 500 piece puzzles
- adult coloring books
- adult coloring materials like colored pencils and fine tip markers
- craft supplies
- toilet paper
- paper towels
- 1" and 2" binders
- copy paper
- thermal/insulated lunch boxes

- small white boards
- white board markers
- new pots & pans
- new dishes
- cash register (this is the only item that can be gently used, it will be for vocational training purposes)

Thank you

Iowa Health Link is Really Here

By Susan Freeman, Associate Executive Director

On April 1st, Medicaid funding transitioned to Iowa Health Link and the 'world' of private insurance, called managed care. We recognize switching from Medicaid to a private insurance company might seem intimidating because of all of the 'unknowns,' but please know Area Residential Care will continue to offer information and support to assist you with this transition. We will continue to hold parent/guardian/member meetings—look for another meeting announcement letter in May! You can help us better serve you by sharing a copy of your new MCO member insurance card with us once you receive it. This will help us to update our attendance and billing system to the appropriate managed care company for you or your family member. Please call Area Residential Care at 563-556-7560 if we can assist you.

Below are MCO contacts and commonly asked questions about Iowa Health Link and the transition process.

What is Iowa Health Link?

Iowa Health Link is the new name for the Iowa Medicaid managed care program. And, on April 1st, Iowa Health Link officially started. IA Health Link joins together physical, behavioral, and long-term care in one program across Iowa. Most former Medicaid members were assigned an Iowa Health Link managed care organization over the past several months.

What is a Managed Care Organization?

A Managed Care Organization, or MCO, is an insurance health plan that coordinates care for a member. Beginning April 1st, instead of using Medicaid to fund most of your long term health and supports, you will now use an MCO. There are three MCOs

that have contracted with the State of Iowa to manage the Medicaid program.

Amerigroup Iowa, Inc.

Phone: 1-800-600-4441 (8am-8pm, M-F)

Email: MPSWeb@amerigroup.com

Website:

www.myamerigroup.com/IA

AmeriHealth Caritas Iowa, Inc.

Phone: 1-855-332-2440 (24 hrs a day/7 days a wk)

Email: members@amerihealthcaritasia.com

Website:

www.amerihealthcaritas.com

UnitedHealthcare Plan of the River Valley, Inc.

Phone: 1-800-464-9484 (7:30am-6pm, M-F)

Website:

www.uhccommunityplan.com/ia

Which MCO is best? YOU can decide and switch!

Even though you were already assigned an MCO randomly, you can switch. You have until June 16, 2016 to switch to another MCO without having a 'good cause' to switch. You need to determine the MCO that is best. Start by asking questions about your long-term care needs, your doctors, therapists, pharmacists, ophthalmologists, and so on. Some questions to consider:

* Has your long-term care provider—organizations like Area Residential Care—signed up with any (or all?) of the MCOs?

* Has your hospital of choice signed

up with any (or all?) of the MCOs?

* Have your various medical providers signed up with any (or all?) of the MCOs?

* Do the MCOs have any additional services that would be of benefit?

How do you find out which providers have signed up with an MCO?

There are two ways to find out if your doctor, long term care provider, hospital or other services has signed up with one or more of the MCOs.

1. Call MCO Choice Counseling (1-800-338-8366) and ask about specific providers. 2. Use a computer (with internet) and do a 'provider search.'

* Amerigroup Provider Search: <http://amerigroup.prismisp.com/>

* AmeriHealth Caritas Provider Search: <http://amerihealthcaritasia-wa.prismisp.com/?Brandcode=acia>

* UnitedHealthcare Provider Search: <http://www.uhccommunityplan.com/ia/medicaid/community-plan-health-link/find-a-provider.html>

How do I switch to a different MCO?

If you decide it is best for you to switch to another MCO than the one already assigned, you need to work with Iowa Medicaid Enterprise (IME). Contact IME in writing, by phone, or by email. You will need to list the member's name, date of birth, Medicaid number, and the preferred MCO.

Contact IME (Iowa Medicaid Enterprise)

P.O. Box 36510

Des Moines, IA 50315

1-800-338-8366 (Toll Free)



Nursing Supervisor

ARC is currently seeking an RN or BSN currently licensed to practice in Iowa. Monday-Friday 8:00 am- 4:30 pm supervisory position.

QIDP

ARC has an opening for a self-motivated, detail-oriented QIDP who has experience working with individuals with intellectual disabilities. Responsibilities include supervising staff, responsible for active treatment programs for individuals with disabilities, and insuring state policies and regulations are followed.

Instructor II, Community Living Instructor, Community Living Night Instructor and Weekend Instructors Needed (1st, 2nd, and 3rd shift)

Assist, train, and instruct individuals with intellectual disabilities and help them achieve their highest quality of life.

To apply contact:
Area Residential Care – HR
3355 Kennedy Circle
Dubuque, IA 52002
(563) 557-4748
careers@arearesidentialcare.org
or visit our website www.arearesidentialcare.org
EOE/Pre-employment drug testing required.
Entry Level Position: High School diploma/G.E.D, AND 6 months general work experience.



Directory

Area Residential Care

Main Location

3355 Kennedy Circle
Dubuque, IA 52002
[P] 563.556.7560 [F] 563.556.7565

Delaware County

609 Jasper
Manchester, IA 52057
www.arearesidentialcare.org
info@arearesidentialcare.org

Executive Director | Jon Romaine
Associate Executive Director | Sue Freeman
Financial Director | Tammy Hendricks
Public Relations & Marketing Director | Amy Schauer
Human Resources Director | open
Residential & Community
Services Director | Elly Day
Day Services Program Director | Cindy Leifker
Facility Operations Director | Karl Stieglitz
ICF/ID Services Director | Rachel Wall
Manchester/Dyersville
Services Director | Michelle Steege

Board of Directors

The agency's Board of Directors is a group of volunteers dedicated to promoting the vision and mission of Area Residential Care. For more information about them, please contact our Executive Director.

President | Mark Rellihan
Vice-President | Kandice Kerr
Treasurer | John Splinter
Secretary | Kevin Stevens
Duane Frick
Charles Davis
Teresa Johannsen
Tim O'Brien
Guy Gard
James Schilling
Karen Dorschkind
Sarah Golick



3355 Kennedy Circle | Dubuque, IA 52002
www.areasresidentialcare.org

Accolades Spring 2016 Edition

Thank you for supporting Area Residential Care.

If you'd like to receive this newsletter electronically by e-mail please e-mail
info@areasresidentialcare.org. Thank you.

Please "like" us on Facebook.



EMPOWERING PEOPLE WITH INTELLECTUAL DISABILITIES
TO ACHIEVE THEIR HIGHEST QUALITY OF LIFE

2016 CORPORATE & COMMUNITY GAMES

Friday, June 24, 2016 • Port of Dubuque

Rain Date: June 30, 2016

To benefit Area Residential Care

Silly games for a serious mission!

Would you like to be a sponsor and help support the mission of "Empowering people with intellectual disabilities to achieve their highest quality of life"?

Team Registration \$200

- * 1 team registration

Silver Sponsor \$300

- * 1 team registration
- * listed in program

Gold Sponsor \$500

- * 1 team registration
- * 1/4 page program ad

Platinum Sponsor \$1,000

- * 2 team registrations
- * half-page program ad
- * 1 banner displayed at event
- * company logo on event materials

Major Sponsor \$1,500

- * 2 team registrations
- * full page ad in program
- * company logo on event t-shirts
- * 2 banners displayed at event
- * company logo on event marketing materials

Premier Sponsor \$2,500

- * 2 team registrations
- * color, full page program ad
- * company logo on event t-shirt
- * banner displayed center stage
- * banner at entrance/exit of event
- * company logo included on event marketing materials
- * company logo on e-mail notifications



Only 75 Team spots available! It's a great way to team-build with your staff!

For more information or to be part of the event, please contact Amy Schauer,
PR & Marketing Director 563-557-4743 or info@areasresidentialcare.org